

CTC GLOBAL (THAILAND) LTD.

PRIVACY NOTICE FOR VISITORS TO WEBSITE www.ctc-g.co.th

Pursuant to the Personal Data Protection Act B.E. 2562 and other related laws, including any further amendments thereof (“PDPA”), CTC Global (Thailand) Ltd. (the “Company”) hereby provide this Privacy Notice (“Notice”) to inform you of the details with regard to the collection, use and disclosure of your Personal Data by the Company. This Notice shall apply to you as a website visitor of www.ctc-g.co.th.

DEFINITION

“Personal Data” means any information relating to a natural person, which enables the identification of such person, whether directly or indirectly, but not including the information of the deceased persons.

“Sensitive Personal Data” means Personal Data pertaining to racial, ethnic origin, political opinions, cult, religious or philosophical beliefs, sexual behavior, criminal records, health data, disability, trade union information, genetic data, biometric data, or of any data which may engender the unfair discrimination against the data subject or affect the data subject in the same manner as prescribed by data protection laws.

“Cookies” means small-sized files used for collecting information regarding website and internet usage, the Company collects such information from Cookies in order to facilitate the website users in using the Company’s website.

“Legal Basis” means the justifiable ground to collect Personal Data as prescribed in the PDPA.

CATEGORIES OF PERSONAL DATA WHICH THE COMPANY COLLECTS

Your Personal Data which the Company will collect from the use of the website is general Personal Data as follows:

- Cookies and technologies alike etc.
- Contact Information such as name-surname e-mail telephone number which you provide us through message box “Contact Us” on the Company’s website

SOURCE OF PERSONAL DATA

The Company will collect your Personal Data directly and indirectly from the following sources:

- From you directly by obtaining from the use of the website, including through the message box “Contact Us” on the Company’s website.

PURPOSE OF COLLECTING PERSONAL DATA

➤ Cookies

The Company shall collect your Personal Data to improve your experience and satisfaction of using the website. The Company may disclose Personal Data to parent company in Japan or other affiliates or companies in the group or any third party service providers to analyze and understand the nature of your use of the website, in order to develop and make the website easily accessible, and more convenient to use in the future. The detailed objectives of collection according to each type of cookies are as follows:

Type of Cookie	Name of Cookie	Purpose of Collection	Retention period
Necessary Cookies	[.]	The Company collects this cookie as it is necessary for the operation of the website. That is, to ensure the website can operate with appropriate function, safe, complete, and easy to access such as log in to use the website where only members are allowed to access it. However, you cannot disable this type of cookie through the Company's website.	[1]
Analytic Cookies	[.]	The Company collects this cookie as it will collect website usage data of visitors such as the number of website visitors etc. in order to be able to measure, evaluate, improve and develop information, content of products or services and websites to be of better quality and more appropriate. The Company will request for your consent to collect this cookie. If you do not give consent to the installation of this type of cookie, the Company will not be able to measure, evaluate, improve and develop information, content of products or services and websites.	[1]
Functional Cookies	[.]	The Company collect this cookie as it will remember your information via the computer or electronic device which you use to access the website, including the next time to access the website, in order to customize information and content and allow you to access the website more conveniently without needing to provide information or set every time when you	[1]

		access the website. The Company will request for your consent to collect this cookie. If you do not give consent to install, you may not be able to access the website easily and not fully effective.	
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➤ Contact Information

For the legitimate interest of the Company associated with the website administration and provision of service to the website users, the Company will collect your contact information for the following purposes:

- To contact you in providing information that you have inquired through our website, or in answering your questions or concerns you have inquired about products, services or other matters submitted through our website.
In order to respond to you effectively, the Company may also disclose such your personal data to the parent company or other affiliates or companies in the group.
- To use information about your opinions on products or service of the Company for development and improvement of products or services of the Company.

IMPACT FROM THE REFUSAL IN PROVIDING PERSONAL DATA

➤ Cookies

In the event that you do not consent to the use of cookies or you disable certain types of cookies, your use of the website may be affected and incomplete which may cause inconvenienced experience to you or you may not be able to access certain areas of the website.

➤ Contact Information

In the event that you do not provide us with some necessary personal data, the Company may not be able to contact you back or unable to completely respond to your inquiries as requested.

DISCLOSURE, TRANSMISSION OR TRANSFER OF PERSONAL DATA

To achieve the objectives of Personal Data collection as stated in this Notice, the Company may in some case be required to disclose your Personal Data to persons or organizations including but not limited to the following:

- Service providers and agents who have been hired by the Company for instance service providers on IT system or other databases, service providers on analyzing the experience of the website users, information on the website usage in order to develop the website and make it easily accessible and convenient to use etc.
- Parent Company in Japan or affiliated companies or companies in the group, including the service providers and agents which those companies have been hired for instance service providers on IT system or other databases, service providers on analyzing the experience of the website users, information on the website usage etc.

RETENTION PERIOD OF PERSONAL DATA

➤ Cookies

The Company will collect and retain your Personal Data for the period specified in the objectives of collecting the Personal Data in this Privacy Notice, in order to achieve the objectives of processing the Personal Data.

➤ Contact Information

The Company will collect and retain your personal data for not exceeding [...] from the date which you submitted the personal data to the Company via message box “Contact Us” on the Company’s website.

Nonetheless, the Company may retain all or part of your Personal Data for a duration beyond the period specified above for compliance with the law, any undertaking for debt collection, and to protect the legitimate rights of the Company, or to rebut any allegations made against the Company. In such case, the Personal Data may be retained for as long as it is necessary for the Company to abide with the specified objectives and/or for the duration stipulated by law.

RIGHTS OF DATA SUBJECT IN THE PROCESSING OF PERSONAL DATA

You have the following legal rights to your Personal Data collected by the Company:

1. Right on withdrawal of consent - You may withdraw some or all of your given consent for the collection, use, and disclosure at any time throughout the period the Company keeps the Personal Data. Notwithstanding, the withdrawal of consent shall not affect the completeness or accuracy of the collection, use, or disclosure of Personal Data by the Company that the you have already given consent prior to the withdrawal;
2. Right to access and request for a counterpart of Personal Data – you are entitled to request access to and obtain a copy of the Personal Data related to you, or to request the disclosure of the acquisition of the Personal Data obtained without your consent;
3. Right on the portability in sending or transferring of Personal Data – you have the right to request the Company to send or transfer the Personal Data concerning you to another person pursuant to the condition prescribed by law;
4. Right to object on the collection, use or disclosure of Personal Data – you are entitled to object to the collection, use or disclosure of your Personal Data by the Company pursuant to the condition prescribed by law;
5. Right on the erasure of Personal Data – you have the right to request the Company to erase, destroy or anonymize the Personal Data to become anonymous data which cannot identify you pursuant to the condition prescribed by law;
6. Right to restrict processing of Personal Data – you have the right to request the Company to restrict the use of your Personal Data pursuant to the condition prescribed by law;

7. Right on rectification of Personal Data – you have the right to request the Company to rectify incorrect information or input data to any incomplete information;
8. Right to complaint – you are entitled to file a complaint with the personal data protection committee in the event that the Company or employee or contractor of the Company violates or does not comply with the PDPA.

In this regard, you can exercise your rights by notifying the Company in writing to the Company's contact information below. In the case where the Company may not make such request, the Company shall provide a reason on the refusal along with the response.

AMENDMENT OF THE NOTICE

The Company reserves the right to rectify this Notice as appropriate. This Notice was last updated on [11 August 2026].

CHANNEL AND CONTACT INFORMATION OF THE COMPANY

CTC Global (Thailand) Ltd.

Address: 1788 Singha Complex, Unit No.2301-2305, 23th Floor, New Phetchaburi Road, Bang Kapi, Huai Kwang, Bangkok 10310

Telephone number: 02-059-0411

Email address: help@ctc-g.co.th